

CRESTVIEW MUTUAL WATER COMPANY
Public Water System #5610058
Annual Water Quality Report
June 2026

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Water Quality as a Priority

Water quality is a priority for Crestview. Our mission since 1950 has been to provide our service area with a reliable supply of high quality locally produced and imported drinking water. The Staff of Crestview works diligently to ensure that Crestview's water supply meets all state and federal water quality standards. This report provides information about the sources and quality of water delivered by Crestview in 2025. Included are details about where your water comes from, what it contains, and how it compares to state and federal standards.

Approximately 18 months removed from the devastation of the Mountain Fire which spread through the Crestview community, a defining character of Crestview shareholders continues to emerge – resiliency. Resiliency is generally defined as the ability to endure and bounce back from difficult situations, or as being prepared to deal with challenges that may arise. Resiliency remains on display by the men and women of your Crestview Mutual Water Company whose careful and attentive work provides clean and safe water at a reasonable price, and your elected Board of Directors, who serve voluntarily to represent all shareholders.

Resiliency in our water system includes not only the ongoing efforts to enhance local groundwater supplies, but also the investments being made in emergency power generators, control systems, and water distribution system operation and maintenance. Threats posed by climate change, earthquakes, and drought, among others, demand resiliency to effectively respond. Resiliency is also served through connections with neighboring water agencies to provide imported or emergency water supplies.

Along with these efforts, each Crestview shareholder has a role to play in bolstering resiliency by continuing to conserve water. By simply using water-efficient landscape watering methods and performing regular checks for leaky pipes and faulty toilets and faucets, you can reduce water use at home.

Crestview Mutual Water Company has a water tracking program to help you monitor your water use. By signing up for the program “EyeOnWater” at www.crestviewwater.org, you can receive alerts about potential leaks generating higher than normal water usage levels.

During the calendar year 2025, multiple tests for over 150 drinking water contaminants (as defined by State and federal authority) were performed on Crestview's water supply to determine concentrations of mineral, physical, bacteriological, inorganic, organic, and radioactive constituents. **Once again, we are proud to report that the water our system met all primary water quality standards.** For additional information about the quality of water delivered by Crestview, please contact Durrell McAdoo at (805) 482-2001.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some impurities, including mineral and microscopic organic material. The presence of impurities does not necessarily indicate that water poses a health risk. More information about impurities and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (800) 426-4791.

General Information about Source Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water before we treat it include:

- ✓ *Microbial contaminants*, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- ✓ *Inorganic contaminants*, such as salts and metals that can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- ✓ *Pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- ✓ *Organic chemical contaminants*, including synthetic and volatile organic chemicals that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- ✓ *Radioactive contaminants* which can be naturally occurring or be the result of oil and gas production and mining activities.

Our Source Water

Our primary water source is the Fox Canyon & Grimes Canyon Aquifers. This water is pumped by our deep wells, chlorinated, and delivered to your residence. Crestview has completed a “Source Water Assessment Survey” for our water sources. This assessment survey identified possible contaminants located within 2-year, 5-year, and 10-year radii of our wells. Copies of the report are available from the Crestview office; we can be reached at 482-2001.

Crestview also received 15% of our water supply during 2025 from the *Metropolitan Municipal Water District of Southern California (MWDSC)* through the *Calleguas Municipal Water District (CMWD)*. This imported water was delivered to you from December 31, 2024, to February 18, 2025. The MWDSC water supply contains about 2.0 parts per million chloramines as a disinfectant, instead of chlorine. This disinfectant has some advantages as compared to chlorine, such as fewer odors, better taste, and a reduction in the formation of carcinogenic trihalomethanes.

Originating in northern California, Calleguas’ drinking water supply is conveyed over five hundred miles through the State Water Project’s network of reservoirs, aqueducts, and pump stations. Metropolitan Water District of Southern California has completed a source water assessment of its State Water Project supply. This source is considered to be most vulnerable to urban/storm water runoff, wildlife, agriculture, recreation and wastewater. A copy of the assessment can be obtained by contacting Metropolitan by phone at (800) 354-4420. The State Water Project supply is filtered and disinfected at the Metropolitan’s Jensen Filtration Facility in Granada Hills. Following treatment, water is conveyed by pipeline through the San Fernando Valley to Calleguas’ mile-long tunnel in the Santa Susana Mountains. The water is then distributed by Calleguas and its purveyors to over one-half million Ventura County residents, representing 80% of the County’s population. Surplus supplies of this imported water are stored in Lake Bard in Thousand Oaks and the Las Posas Groundwater Storage facility in Moorpark.

Our Treated Water

In order to ensure that tap water is safe to drink, the USEPA and the California Department of Health Services (DHS) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. DHS regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Crestview achieves these standards through vigilant watershed protection and the treatment techniques used at our water production facilities and within our water distribution system. A good indicator of the effectiveness of our well design is the measurement of turbidity. Turbidity, or the cloudiness of water, is listed in the tables included in this report.

Information for Customers with Special Water Needs

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly persons, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. Environmental Protection Agency (USEPA)/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800) 426-4791.

About Lead and Copper

In 2024, according to a new Federally directed rule, we conducted a Lead and Copper survey throughout the system. A 3-point verification was completed to gather the best and most accurate data. To protect your health, Crestview also runs tests for lead and copper in tap water at homes with older plumbing, as required by the EPA's Lead and Copper Rule. These metals can enter drinking water from corrosion in household plumbing, such as lead pipes, solder, or brass fixtures, not from our groundwater or imported water sources. Crestview is on a 3-year rotation for Lead and Copper. The last rotation was collected from **10 homes** between **June and September 2025**. The results show our water is safe:

- **Lead:** None detected (0parts per billion). The safety limit is 15 parts per billion.
- **Copper:** 0.186 parts per million, well below the safety limit of 1.3 parts per million.

This means **no additional treatment or actions were needed**, as our water meets all federal and state standards for lead and copper.

Important Health Information: If present, elevated levels of lead can cause serious health problems, especially for pregnant women, infants, and young children. Lead in drinking water comes primarily from materials and components associated with service lines and home plumbing. Crestview is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. To minimize exposure:

- Run your water for 15–30 seconds to flush out any lead, especially if it has been sitting for several hours.
- Use cold water for drinking, cooking, and preparing baby formula.
- Check for lead pipes or fixtures in your home and consider certified filters if concerned.

Copper at high levels may cause stomach upset, but our levels are low and safe. For more information, call EPA's Safe Drinking Water Hotline at (800) 426-4791 or contact Crestview at (805) 482-2001.

Water Quality Data

The tables below list the drinking water contaminants that we detected during the 2025 calendar year. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in these tables is from testing done January 1 through December 31, 2025. The State requires that we monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of water quality, is more than one year old.

More Information on Water Quality

Calleguas Municipal Water District 2100 Olsen Road Thousand Oaks, CA 91360-6800 (805) 526-9323 calleguas.com	State Water Resources Control Board Division of Drinking Water 601 North 7 th Street Sacramento, CA 94234 waterboards.ca.gov/drinking_water/programs
Metropolitan Water District of Southern California Public Affairs P.O. Box 54153 Los Angeles, CA 90054-0153 (800) CALL MWD mwdh2o.com	U.S. Environmental Protection Agency (WH-550) Office of Ground Water & Drinking Water 401 M. Street, S.W. Washington, D.C. 20460 Safe Drinking Water Hotline (800) 426-4791 water.epa.gov/ground-water-and-drinking-water

For More Information: for additional information or questions regarding this report, please contact Durrell P McAdoo, Superintendent, at (805) 482-2001. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled board meetings. They are usually held on the fourth Tuesday of each month at 5:30 pm. **Please contact the office for Board Meeting location or visit <https://www.crestviewwater.org> to view Agenda and Public Board Packets.**

TERMS AND ABBREVIATIONS USED IN THIS REPORT

<i>Non-Detects (ND) -</i>	Laboratory analysis indicates that the constituent is not present.
<i>Not Required (NR)-</i>	The water district is not required to collect these because samples are collected by other districts on our behalf.
<i>Parts per million (ppm) or Milligrams per liter (mg/l)</i>	One part per million corresponds to one minute in two years or a single penny in \$10,000.
<i>Parts per billion (ppb) or Micrograms per liter -</i>	One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
<i>Parts per trillion (ppt) or Nanograms per liter (nanograms/l) -</i>	One part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.
<i>Parts per quadrillion (ppq) or Picograms per liter (picograms/l)</i>	One part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.
<i>Picocuries per liter (pCi/L)</i>	Picocuries per liter is a measure of the radioactivity in water.
<i>Millirems per year (mrem/yr)</i>	Measure of radiation absorbed by the body.
<i>Million Fibers per Liter (MFL)</i>	Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.
<i>Nephelometric Turbidity Unit (NTU)</i>	Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
<i>Regulatory Action Level</i>	The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements, which a water system must follow.
<i>Maximum Contaminant Level (MCL)</i>	The “Maximum Allowed” (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
<i>Public Health Goal or PHG</i>	The level of a contaminant in drinking water below, which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.
<i>Treatment Technique</i>	A treatment technique is a required process intended to reduce the level of a contaminant in drinking water

Summary of Water Quality Results For 2025

Parameter	MCL [MRDL]	Percent of PHG (MCLG) [MRDLG]	Imported Surface Water Delivered By Calleguas Municipal		Locally Produced Groundwater Treated by Crestview		Major Sources in Drinking Water
			Average	Range	Average	Range	
			16%		84%		
PRIMARY DRINKING WATER							
CLARITY (a)							
Turbidity (NTU) (TT)		Highest Single Value % of samples ≤0.3 NTU	ND 100%		ND 100%		Soil runoff
MICROBIOLOGICAL (b)							
Total Coliform Bacteria (State Total Coliform Rule) (c)	> 1	(0)	ND	ND	ND	ND	Naturally present in the environment
DISINFECTION BY-PRODUCTS AND							
Bromate (ppb)	10	0.1			ND	ND	By-product of drinking water disinfection
Haloacetic Acids (ppb)	60	n/a	Highest LRAA = 9.5, Range = 6.0 - 12.0		Highest LRAA = 24.5, Range = 16.0 - 18.0		By-product of drinking water disinfection, sampled quarterly
Total Chlorine Residual (ppm)	[4]	[4]	Highest Running Annual Average = 2.3, Range = 1.5 - 2.6		Range = 0.6 - 2.2		Drinking water disinfectant added for treatment
Total Organic Carbon (ppm)	NS	NS	ND	ND	ND	ND	
Total Trihalomethanes (ppb) (d)	80	n/a	Highest LRAA = 28.1, Range = 13.0 - 38.5		Highest LRAA = 64.8, Range = 58 - 60		By-product of drinking water disinfection, sampled quarterly
INORGANIC CHEMICALS							
Aluminum (ppb)	1,000	600	89	ND - 120	ND	ND	Erosion of natural deposits, residual from water treatment
Arsenic (ppb)	10	0.004	ND	ND - 2.4	ND	ND	Erosion of natural deposits, runoff from orchards
Copper (ppm)	1.3	500			ND	ND	Every 3-years, samples collected in June 2022
Fluoride - Distribution System (ppm) (e), (f)	2.0	1	Highest Running Annual Average = 0.8, Range = 0.7 - 1.3		0.3	0.3	Water additive that promotes strong teeth, naturally occurring
Lead (ppb)	15.0	5.0	10.6	ND - 15	ND	ND	Every 3-years, samples collected in June 2022
Nitrate (as N) (ppm)	10	10	0.6	0.6	ND	ND	Runoff & leaching from fertilizer & sewage
Selenium (ppb)	50	30	ND	ND	ND	ND	Erosion of natural deposits; discharge from refineries
RADIOLOGICALS (g)							
Gross Alpha Particle Activity (pCi/L)	15	(0)	ND	ND - 3.0	3	2.03 - 4.15	Erosion of natural deposits
Gross Beta Particle Activity (pCi/L)	50	(0)	ND	ND	ND	ND	Erosion of natural deposits
Uranium (pCi/L)	20	0.43	ND	ND - 1	ND	ND	Erosion of natural deposits

ABBREVIATIONS AND NOTES

AI = Aggressiveness Index	MFL = Million Fibers per Liter	PHG = Public Health Goal
AL = Federal Regulatory Action Level	MRDL = Maximum Residual Disinfectant Level	ppb = Parts per Billion, or Micrograms per Liter (µg/L)
CFU = Colony Forming Unit	MRDLG = Maximum Residual Disinfectant Level Goal	ppm = Parts per Million, or Milligrams per Liter (mg/L)
DBP = Disinfection Byproducts	MWD = Metropolitan Water District	ppq = Parts per quadrillion or picograms per liter (pg/L)
DLR = Detection Limits for Purposes of Reporting	NA = Not Applicable	ppt = Parts per Trillion, or Nanograms per Liter (ng/L)
DDW = Division of Drinking Water	ND = Not Detected	RAA = Running Annual Average
LRAA = Locational Running Annual Average	NL = Notification Level	RL = Reporting Limit
MBAS = Methylene Blue Active Substances	NS = No Standard	SWRCB = State Water Resources Control Board
MCL = Maximum Contaminant Level	NTU = Nephelometric Turbidity Units	TT = Treatment Technique
MCLG = Maximum Contaminant Level Goal	pCi/L = PicoCuries per Liter	uS/cm = microSiemen per centimeter

- (a) The turbidity level of the filtered water shall be less than or equal to 0.3 NTU in 95% of the measurements taken each month and shall not exceed 1.0 NTU at any time.
- (b) Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.
- (c) Acute total coliform (*E. coli*) MCL: The occurrence of two consecutive total coliform-positive samples, one of which contains *E. coli*, constitutes an acute MCL violation. No samples were *E. coli*-positive and the MCL was not violated.
- (d) Total coliform TT trigger, Level 1 assessments, and total coliform TT violations: More than 5.0% total coliform-positive samples in a month trigger Level 1 assessments. No violations
- (e) MWD data samples were collected in 2025. Calleguas collects this data annually.
- (f) MWD treats their water by adding fluoride to the naturally occurring level in order to help prevent dental caries in consumers. The fluoride levels in the treated water are maintained within a range of 0.6 - 1.2 ppm, as required by State Water Resources Control Board, Division of Drinking Water (DDW).
- (g) MWD collects four consecutive quarters of radiological monitoring triennially. MWD data from 2025. Calleguas conducts radiological monitoring annually.

Summary of Water Quality Results For 2025

Parameter	Percent of Supply		Imported Surface Water delivered by Calleguas Municipal		Locally Produced Groundwater Treated by Crestview		Major Sources in Drinking Water
	Secondary MCL	Notification Level	Average	Range	Average	Range	
			16%		84%		

SECONDARY DRINKING WATER STANDARDS--Aesthetic Standards

Parameter	Secondary MCL	Notification Level	Average	Range	Average	Range	Major Sources in Drinking Water
Aluminum (ppb) (a)	200		89	ND - 120	ND	ND	Erosion of natural deposits, residual from water treatment process
Chloride (ppm)	500		84	74 - 94	66	60 - 70	Runoff and leaching from natural deposits; seawater influence
Color (Units)	15		2	1 - 2	ND	ND	Naturally-occurring organic materials
Specific Conductance (µS/cm)	1,600		592	557 - 626	1180	1150-1210	Substances that form ions when in water; seawater influence
Sulfate (ppm)	500		70	61 - 78	297	288-305	Runoff and leaching from natural deposits
Total Dissolved Solids (ppm)	1,000		344	316 - 373	870	850 - 890	Runoff and leaching from natural deposits

ADDITIONAL PARAMETERS (Unregulated)

Parameter	Secondary MCL	Notification Level	Average	Range	Average	Range	Major Sources in Drinking Water
Alkalinity (ppm)	NS	NS	86	85 - 86	250	250	Runoff and leaching from natural deposits
Boron (ppm)	NS	1	0.2	0.2	ND	ND	Runoff and leaching from natural deposits
Calcium (ppm)	NS	NS	27	27	93	91-94	Runoff and leaching from natural deposits
Corrosivity (Al) (b)	NS	NS	12.0	12.0 - 12.1	12.3	12.3	
Hardness (Total Hardness) (ppm)	NS	NS	119	118 - 120	367	362-375	
Iron (ppb)	300	NS	ND	ND - 3.2	ND	ND	Runoff and leaching from natural deposits
Magnesium (ppm)	NS	NS	13	12 - 14	38	36-41	Runoff and leaching from natural deposits
pH (pH Units)	NS	NS	8.3	8.2 - 8.3	7.4	7.4	Runoff and leaching from natural deposits
Potassium (ppm)	NS	NS	3.2	3.1 - 3.2	6.0	5.0 - 6.0	Runoff and leaching from natural deposits
Sodium (ppm)	NS	NS	69	58 - 80	107	104-110	Runoff and leaching from natural deposits
N-Nitrosodimethylamine (NDMA) (ppt)	NS	10	ND	ND - 3.2	ND	ND	

ABBREVIATIONS, DEFINITIONS, and NOTES

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AI = Aggressiveness Index
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 CFU = Colony Forming Unit
 DBP = Disinfection Byproducts
 DLR = Detection Limits for Purposes of Reporting
 DDW = Division of Drinking Water
 LRAA = Locational Running Annual Average
 MBAS = Methylene Blue Active Substances
 MCL = Maximum Contaminant Level
 MCLG = Maximum Contaminant Level Goal

MFL = Million Fibers per Liter
 MRDL = Maximum Residual Disinfectant Level
 MRDLG = Maximum Residual Disinfectant Level Goal
 MWD = Metropolitan Water District
 NA = Not Applicable
 ND = Not Detected
 NL = Notification Level
 NS = No Standard
 NTU = Nephelometric Turbidity Units
 pCi/L = PicoCuries per Liter

PHG = Public Health Goal
 ppb = Parts per Billion, or Micrograms per Liter (µg/L)
 ppm = Parts per Million, or Milligrams per Liter (mg/L)
 ppq = Parts per quadrillion or picograms per liter (pg/L)
 ppt = Parts per Trillion, or Nanograms per Liter (ng/L)
 RAA = Running Annual Average
 RL = Reporting Limit
 SWRCB = State Water Resources Control Board
 TT = Treatment Technique
 uS/cm = microSiemen per centimeter

Secondary Maximum Contaminant Level (MCL) = Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Notification Level = The level at which notification of the public water system's governing body is required.

(a) Aluminum has both primary and secondary standards. Compliance with the MCL is based on a running annual average. No secondary standard MCL exceedance occurred in the Jensen treatment plant effluent.

(b) AI measures the aggressiveness of water transported through pipes. Water with AI <10.0 is highly aggressive and would be very corrosive to almost all materials found in a typical water system. AI ≥12.0 indicates non-aggressive water. AI between 10.0 and 11.9 indicates moderately aggressive water.