

CRESTVIEW MUTUAL WATER COMPANY

328 Valley Vista Drive

Camarillo, CA 93010

(805) 482-2001

www.crestviewwater.org

Notice of Water Disinfection Change: Temporary Transition to Chloraminated Water

Dear Crestview Mutual Water Company Shareholder,

Effective **September 10, 2026**, Crestview Mutual Water Company will change the source water delivered to Shareholders from local groundwater to imported water purchased from Calleguas Municipal Water District. This allows for maintenance on our wells and keeps annual groundwater extraction within limits set by regional groundwater management regulations. The transition to imported water is expected to last approximately 60 days.

As part of this change, the disinfectant in the water supply will shift from free chlorine to chloramines. Chloramines (a combination of chlorine and a small amount of ammonia) are a safe, effective, and widely used disinfectant that help reduce the formation of regulated disinfection byproducts.

What This Means for Most Shareholders

For the vast majority of Shareholders, no action is required. Chloraminated water is completely safe for drinking, cooking, bathing, washing dishes, and all other daily household activities. You may notice a slight, temporary change in the taste or smell of your tap water during the initial transition.

Two Groups Requiring Special Precautions

While chloramines are safe for humans and most pets, there are two important exceptions:

- **Kidney Dialysis Patients:** Like chlorine, chloramines must be completely removed from water used in dialysis treatment. Medical facilities and home dialysis patients should contact their physicians or equipment providers to confirm their treatment systems are configured to remove chloramines.
- **Fish and Aquatic Pet Owners:** Chloramines are toxic to fish, reptiles, amphibians, and other aquatic life, entering their bloodstream through the gills. Standard dechlorinators may not remove chloramines — look for a conditioner specifically labeled to remove chloramines.

Crestview will notify Shareholders once the source water supply returns to local groundwater and the disinfectant reverts to free chlorine.

If you have any questions, please contact us via email (preferred) at office@crestviewwater.org or by phone at **805-482-2001**.

Sincerely,

Crestview Mutual Water Company